

Dr Counsell & Partners

Please be aware there is a planned telephone and network outage taking place on:

Friday 22nd March 2019 from 12noon – 6.30pm

During the telephone outage the practice will have a temporary diversion system in place for our main telephone number, with limited handsets available; therefore we politely request that phone calls be limited to those of an urgent nature during the period above.

During the network outage the practice will not have access to our computers therefore we will be accepting urgent appointments only during the afternoon clinic that day. The clinicians will be using secure devices to access and amend medical records during the outage.

The reason for the telephone and network outage is to enable engineers to undertake works needed to support the implementation of a new telephone system.

Please be assured the surgery's main contact number will remain the same.

Normal service will resume from Monday 25th March 2019 at 8am.

We thank you for your patience.